

SNM TRAINING COLLEGE, MOOTHAKUNNAM

FEEDBACK ANALYSIS REPORT 2016-17

Feedback was collected from various stakeholders including students, teachers, employers, alumni and practice teaching institutions. The parameters considered were depth of course content, extend of coverage of course, applicability/relevance to real life situations, Learning value(in terms of knowledge, concepts, manual skills, analytical abilities and broadening perspectives), clarity and relevance of textual reading material, relevance of additional source material and extent of effort required by students. Most of the components were rated as good by the stakeholders. Overall rating of the Institution was good as per the feedbacks received.

Students opined that content richness of B.Ed and M.Ed programme was very good. The extend of coverage of course was also rated as very good. The course content was found relevant to real life situations. Feedbacks of students revealed that meaningful and valuable learning took place related to pedagogic and cognitive skills. According to them there was clarity and relevance related to study materials like texts and other forms of learning support media. Feedback from students reflected that additional source materials for learning were very relevant, and library facilities were available for reference. The curriculum of B.Ed and M.Ed was student participatory and it registered whole-hearted participation from students. The overall rating was very good in respect to these parameters.

Feedback from other stakeholders including teachers, alumni, employer and practice teaching schools were also collected and analysed. The newly implemented two year CBCSS B.Ed and M.Ed programmes provided great expectations with regard to the practical dimensions of the curriculum. It provided scope of lot of social extension programmes and enhancing productivity among teacher trainees in a large scale.

GRIEVANCE REDRESSAL CELL

The college collects feedbacks from students and other stakeholders regarding the grievances through Grievance Redressal Cell. Feedbacks were collected from them in this regard. Open discussions, informal discussions are conducted for eliciting responses related to the suggestions and needs of the stakeholders, especially students. Meetings were held on 14/12/16 and 08/03/17 to address the grievances of students.

GRIEVANCES ADDRESSED

Grievances related to various aspects of overall institutional development were addressed. Reprographic facilities for students were enhanced. Accessibility to computers were assured more for the students. Awareness was created among students regarding utilising waste management system effectively through use of Bio-gas plant. Sufficient insight was provided related to timely submission of practical works pertaining to a pre-planned schedule. The grievances of students regarding library accessibility for more hours were addressed favourably. Decision was taken to enhance library facilities to the maximum. Toilet facilities in every floor of the college building was looked into. Provision for cooling water facility too was

ensured. LCD facilities in all classroom was ensured.

Grievances	Number
No of Grievances submitted off line	18
No of Grievances submitted online	0
No of Grievances redressed within 7 days	16
No of Grievances redressed beyond 7 days	1
No of Grievances pending	1

ACTION TAKEN REPORT

Based on the grievances received from the students, it was addressed and the necessary actions were taken. The doubts and queries of the newly implemented 2 year B.Ed programme were clarified. - Software up gradation was done to improve Language Lab facilities. Library usage time was extended; and proper schedule was set for it to improve library access. Regarding canteen facilities, provision for providing snacks during tea-break was ensured. Cleanliness was assured to improve toilet facilities. Proper directions were given in this regard. Systematic and structured waste management mode was maintained.

	Grievances	Action Taken
1.	Library usage	Enhanced library usage for students by extending library hours
2,	Toilet facilities	Ensured in every of the college building.
3.	Drinking water	Cooling water facility was ensured for all students.
4.	Classroom facilities	Facilities like LCD were made available in all classrooms.
5.	Toilet facilities	Cleanliness was assured. Proper directions were given in this regard
6.	Refreshment	Arrangements made for providing refreshments for students during intervals.
7.	Waste Management	Insisted on waste management through Bio-gas Plant.

